

APPENDIX B

Recession Action Plan –September 2009 Update

SUPPORTING RESIDENTS AND ENTERPRISE:							
SUSTAINABLE COMMUNITY STRATEGY OUTCOME	ACTION	PROGRESS	RELEVANT RECESSION DASHBOARD INDICATOR(S)	GOVERNANCE	RESOURCES	BY WHOM	STATUS
Economic vitality and prosperity shared by all	Maintaining Haringey Guarantee (HG), Families in Work and North London Pledge Programmes	<p>The majority of the new Haringey Guarantee contracts have been agreed and the delivery of this phase has commenced.</p> <p>Delivery of Families into Work is ongoing. To date 59 families have been engaged and the project is on course to engage with another 40 families in this financial year. The project has supported 8 people into work (ahead of schedule), 18 are registered on training courses and 24 have completed CVs, are now considered job-ready and are being helped to identify and apply for job opportunities.</p> <p>Delivery of the North London Pledge is ongoing. In Haringey in 2008/09, 57 Employment Support interventions leading to a minimum of 23 jobs were profiled to be delivered and we achieved 90 employment</p>	<p>Working age employment rate</p> <p>ILO unemployment rate</p> <p>Out of work benefits claim rate (Haringey)</p> <p>Out of work benefits claim rate in the worst performing neighbourhoods</p> <p>Claimant count unemployment</p> <p>Incapacity Benefits claim rate</p> <p>Number of apprenticeships within the borough</p>	Enterprise Board (HSP)	<p>Area Based Grant (up to March 2011)</p> <p>LDA funding (up to March 2011)</p> <p>LDA-ESF co-financing (up to March 2010)</p>	Martin Tucker, Economic Regeneration (Haringey Council)	In progress

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		<p>support outputs, 46 job starts and 29 sustained jobs. 110 Employment Support interventions and 64 jobs will be delivered in 2009/10. Further a single Skills Offer contract has been agreed across the ULV delivering 300 Basic Skills, 200 Other Skills and 75 Level 2 Skills over the lifetime of the programme.</p> <p>£2.5m has been secured from the LDA for the North London Pledge. This will deliver 625 sustained jobs from October 2009 to March 2011.</p>					
Economic vitality and prosperity shared by all	Extend HG to support newly unemployed and new access from up to 40 additional community locations in the Borough	Delivery of the newly unemployed intervention will commence in September 2009. This will also involve a review of the outreach venues from which the Haringey Guarantee operates	<p>Working age employment rate</p> <p>ILO unemployment rate</p> <p>Out of work benefits claim rate (Haringey)</p> <p>Out of work benefits claim rate in the worst performing neighbourhoods</p>	Enterprise Board (HSP)	Area Based Grant (up to March 2011)	Martin Tucker, Economic Regeneration (Haringey Council)	In progress

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SUSTAINABLE COMMUNITY STRATEGY OUTCOME	ACTION	PROGRESS	RELEVANT RECESSION DASHBOARD INDICATOR(S)	GOVERNANCE	RESOURCES	BY WHOM	STATUS
			<p>Claimant count unemployment</p> <p>Incapacity Benefits claim rate</p> <p>Number of apprenticeships within the borough</p>				
Economic vitality and prosperity shared by all	<p>Closer working relationship/SLA with JCP and Reed in Partnership and preparing for new national £1bn (April budget) Future Jobs Fund</p>	<p>SLA with Reed in Partnership has been ratified by GOL and further discussions around implementation will be held in September. This will enable Haringey Guarantee participants claiming incapacity related benefits to be referred to Reed for job brokerage support.</p> <p>A Council led Future Jobs Fund bid is being developed at present and the expectation is that this will be submitted in September/October</p>	<p>Working age employment rate</p> <p>ILO unemployment rate</p> <p>Out of work benefits claim rate (Haringey)</p> <p>Out of work benefits claim rate in the worst performing neighbourhoods</p> <p>Claimant count unemployment</p> <p>Incapacity Benefits claim rate</p>	Enterprise Board (HSP)	<p>Area Based Grant (up to March 2011)</p> <p>LDA funding (up to March 2011)</p>	Martin Tucker, Economic Regeneration (Haringey Council)	

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Economic vitality and prosperity shared by all	Expansion of the Haringey Apprenticeship scheme to include the Council, Building Schools for the Future, Decent Homes and other members of the Haringey Strategic Partnership.	The process of expanding the Haringey Apprenticeship Scheme and co-ordinating its potential offerings is underway. The 2 nd Apprenticeship Steering group meeting is due this month. Links to the Haringey Guarantee programme and Future Jobs fund are crucial. The number of LBH apprenticeships for 2009/10 (25) is on target, with up to 10 social care apprentices currently being recruited. The numbers of apprenticeships coming from the other “new” partners are still being assembled. Progress is also being made to achieve next year’s (2010/11) LBH target of 70.	Number of apprenticeships within the borough	Enterprise Board (HSP)		Martin Tucker, Economic Regeneration (Haringey Council)	In progress
			Working age employment rate ILO unemployment rate Out of work benefits claim rate (Haringey) Out of work benefits claim rate in the worst performing neighbourhoods Claimant count unemployment Incapacity Benefits claim rate Number of apprenticeships within the borough				
Economic vitality and prosperity shared by all	Promotion of Fuel Poverty programme to help those on low incomes pay for adequate heating and	The Fuel Poverty Officer is mailing advice in conjunction with Warm Front (a national scheme) to all residents in		Integrated Housing Board (HSP)		John Mathers, Strategic & Community	In progress

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	energy.	private housing that are in receipt of means tested benefits. Homes for Haringey have recently received a £1.5m grant from the Homes and Communities Agency to provide cavity wall insulation.				Housing (Haringey Council)	
Economic vitality and prosperity shared by all	Promotion of “Claim it” and “Reaping the benefits” campaigns to ensure people get the benefits they are entitled to.	<p>ACCS ran this campaign in September 2008. The local campaign was a subsidiary of a wider national programme to alert people to the benefits they may be eligible for.</p> <p>The Reaping the benefits is ongoing and to date has achieved:</p> <p>2007/08 – £320,190.96 (benefit take up and debts written off)</p> <p>2008/09 - £717,619.54 (benefits and tax credits)</p> <p>2009/10 (up to August 2009) - £275,216.17 (benefits and tax credits)</p>	<p>Number of housing/council tax benefit claims</p> <p>Council Tax collection rate</p> <p>Council tax reminders issued</p> <p>Council tax summonses issued</p>	Well-being Partnership Board (HSP)	<p>Area Based Grant</p> <p>Haringey Council</p>	<p>Bernard Lanigan, ACCS (Haringey Council)</p> <p>Markos Chrysostomou (Citizen’s Advice Bureau)</p>	<p>Claim it – Completed</p> <p>Reaping the benefits – In progress</p>
Economic vitality and prosperity shared by all	Promotion of “Free School Meals” information	Publicising Free School Meals was wrapped up in the work of the Child Poverty Strategy; supporting families in making claims and reviewing take up. A	Percentage of school roll eligible for free school meals	Children’s Trust (HSP)	Haringey Council	Janette Karklins, Children and Young People’s	Completed

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		<p>leaflet on the available benefits for parents and children was drafted and circulated to GP surgeries, Children's Centres and Schools in March 2009. This work was co-ordinated by the Council and Haringey CAB.</p>				Service (Haringey Council)	
People and customer focused	Developing Credit Unions services in the borough	<p>A stakeholder event held and vocal support given to the idea of a Credit Union for the borough – especially from CAB and Housing Associations. The next steps are to bring Corporate Finance into discussions and there is confirmation that they will send a representative to the second stakeholder event on September 14th. The Association of British Credit Unions Ltd (ABCUL) are producing an options appraisal, which will be completed by the end of September 2009. Councillor Bob Harris has been briefed as the cabinet member for resources and depending on the early recommendations a report to CAB for approval of the recommended option could be submitted in October 2009. The planning of a second</p>	<p>Mortgage possession claims leading to an order (Edmonton county court, Haringey figures)</p> <p>Landlord possession claims leading to an order (Edmonton county court, Haringey figures)</p> <p>Council Tax collection rate</p> <p>Council tax reminders issued</p> <p>Council tax summonses issued</p>	Enterprise Board (HSP)		Patrick Jones, Economic Regeneration (Haringey Council)	In progress

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SUSTAINABLE COMMUNITY STRATEGY OUTCOME	ACTION	PROGRESS	RELEVANT RECESSION DASHBOARD INDICATOR(S)	GOVERNANCE	RESOURCES	BY WHOM	STATUS
		phase (delivery), would then begin.					
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SUSTAINABLE COMMUNITY STRATEGY OUTCOME	ACTION	PROGRESS	RELEVANT RECESSION DASHBOARD INDICATOR(S)	GOVERNANCE	RESOURCES	BY WHOM	STATUS
Economic vitality and prosperity shared by all	Extend Haringey Guarantee to include an "Employer Zone" where businesses can post vacancies and access staff training	Employer Zone was launched in February 2009. It is being run by KIS Training and CONEL and it is the key access point for opportunities to business through Train to Gain in the borough.	Working age employment rate ILO unemployment rate Out of work benefits claim rate (Haringey) Out of work benefits claim rate in the worst performing neighbourhoods Claimant count unemployment Incapacity Benefits claim rate New business registration rate (VAT and PAYE)	Enterprise Board (HSP)	Area Based Grant	Martin Tucker	Completed and ongoing work

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			,per 10,000 working age population Number of apprenticeships within the borough				
People and customer focused	Business advice/support information in the Council's annual business rates demand	The Business and Enterprise Team in collaboration with Benefits, Rates and Local Taxation provide a short summary of information on available business support through the February rates mail out.	New business registration rate (VAT and PAYE) ,per 10,000 working age population Business rates collection rate	Enterprise Board (HSP)		Juneed Asad, Economic Regeneration (Haringey Council)	Completed
People and customer focused	Maintain advice and support on Business Rate Relief – this has been growing each year	Benefits, Rates and Local Taxation continue to provide advice and support to business rate payers on the options for repayment and any relief available through legislation – such as Small Business Rate Relief. The Business and Enterprise Team have supported where required and have signposted business enquiries as appropriate.	New business registration rate (VAT and PAYE) ,per 10,000 working age population Business rates collection rate	Corporate Resources (Haringey Council)		Steve Hart, Benefits and Local Taxation (Haringey Council)	
People and customer focused	Programme to move from 21 days payment of invoices – to 10 days in 09/10	In response to national and local lobbying by organisations such as the Federation of Small Businesses. The payment of	New business registration rate (VAT and PAYE) ,per 10,000 working	Corporate Resources (Haringey Council)		Michael Wood, Corporate Procurement	In progress

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		<p>invoices from SMEs in 10 days is considered good practice during the recession. Council policy remains unchanged, i.e. to pay suppliers within agreed terms and conditions (which is 30 calendar days), but now there will be best efforts to pay any supplier (not just SME's or locally based) within 10 working days. The current target is 75% by end of Dec 2009 and performance is currently up from 54% (Apr 09) to 66% (July 09). This is a discretionary target and not contractual. The council is not liable for late payment claims based on the 10 day target.</p>	<p>age population</p> <p>Business rates collection rate</p>			(Haringey Council)	
People and customer focused	Business guide to Council services	This guide was completed, published and circulated to over 7,000 businesses in the borough in May 2009.	<p>New business registration rate (VAT and PAYE) ,per 10,000 working age population</p> <p>Business rates collection rate</p> <p>Net number of Commercial Tenants gained this month.</p>	Enterprise Board (HSP)		Juneed Asad, Economic Regeneration (Haringey Council)	Completed

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SUSTAINABLE COMMUNITY STRATEGY OUTCOME	ACTION	PROGRESS	RELEVANT RECESSION DASHBOARD INDICATOR(S)	GOVERNANCE	RESOURCES	BY WHOM	STATUS
People and customer focused	More active advice for local businesses to bid for public and Olympic contracts	There are two activities that have been pursued against this action. Firstly, the council worked with the London Business Network (official delivery agent for CompeteFor) to host a networking event in April, over sixty Haringey businesses attended. Secondly, through the ABG commissioning prospectus, two support programmes are being funded to ensure that local businesses are fit to compete for Olympics contracts as well as supporting micro businesses in the construction sector to become supply chain ready working in consortia.	New business registration rate (VAT and PAYE) ,per 10,000 working age population Business rates collection rate	Enterprise Board (HSP)	Area Based Grant (up to March 2011)	Juneed Asad, Economic Regeneration (Haringey Council)	In progress
People and customer focused	Quarterly meetings with local banks and business representatives	Meetings have been held with banks in January and May 2009. On both occasions banks declared a policy of being 'open for business' with regards to commercial loans, but commented on the poor quality of applications.	New business registration rate (VAT and PAYE) ,per 10,000 working age population Business rates collection rate Net number of Commercial Tenants gained this	Enterprise Board (HSP)		Juneed Asad, Economic Regeneration (Haringey Council)	In progress

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			month.				
People and customer focused	Regular business advice and networking meetings (through North London Business) to advise businesses on managing the recession	An HSP enterprise board led business breakfast was held in May 2009. A second event is being planned for October in collaboration with the Business and Enterprise Team and North London Business. Further events will be planned for the new year.	New business registration rate (VAT and PAYE) ,per 10,000 working age population Business rates collection rate Net number of Commercial Tenants gained this month.	Enterprise Board (HSP)		Mary Connolly, Partnerships (Haringey Council)	In progress
People and customer focused	Establish a Haringey Business Board and supporting and meeting Main and District Town Centre Business Groups (Wood Green, Tottenham, Green Lanes, Crouch End and Muswell Hill) – to find out what the Council might do to help	The Haringey Business Board has been formally established and it is being facilitated by North London Business. The first meeting was held on June 10th. As part of the overarching business engagement structure a Business forum has been established in Wood Green with other town centres forums being established with existing traders associations in Crouch End, Harringay Green Lanes and Muswell Hill. Tottenham already has an established forum, attended by Council officers. The Wood Green	New business registration rate (VAT and PAYE) ,per 10,000 working age population Business rates collection rate Net number of Commercial Tenants gained this month.	Enterprise Board (HSP)		Juneed Asad	In progress

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		forum is being chaired by the manager of Morrisons supermarket in Wood Green and two meetings have been held – on 4th June and 6th August.					
People at the heart of change	Housing and Communities Agency – Haringey Investment Plan, to support and bid for funding for housing and infrastructure schemes	The Single Conversation is in development with officers from across the Urban Environment directorate including Planning and Strategic Housing.	Average house prices for Haringey Planning application fees Pre-application income Building Control income	Integrated Housing Board (HSP)		Niall Bolger, Urban Environment (Haringey Council)	In progress
	“Recession Dashboard”	A recession dashboard has been initiated by Economic Regeneration and first published in April 2009. Updates have been compiled for June and August. The dashboard monitors key indicators of the recession across all six strands of the Community Strategy. This includes employment, house prices and housing repossession orders (mortgage and landlord), council taxation revenue, planning income and	All	HSP		Patrick Jones, Economic Regeneration (Haringey Council)	

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		service usage.					
People at the heart of change	Empty Shop Fronts	<p>Urban Space Management (USM) has been engaged by the Business and Enterprise Team to develop a pilot project to utilise vacant retail units in Haringey's town centres. Vacant retail units have become a significant issue nationally during the recession, although Haringey's key town centres have proven to be more resilient than other areas. At this stage there are advanced discussions pertaining to one property on Stroud Green Road, owned by the Council, and two premises in the Mall: Wood Green.</p> <p>The Council will manage the process and Libraries and Arts service in ACCS will project manage the pilot scheme, handling the selection of users and controlling access to the sites. Corporate Property and Legal Services are engaged with the project providing support and advice on short term usage of spaces.</p>	<p>New business registration rate (VAT and PAYE) ,per 10,000 working age population</p> <p>Business rates collection rate</p> <p>Net number of Commercial Tenants gained this month.</p>	Enterprise Board		Juneed Asad, Economic Regeneration (Haringey Council)	In progress

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People at the heart of change	PROPOSED ACTION: The impact of mobility in schools and the Annual School Place Planning Report						
People at the heart of change	PROPOSED ACTION: How prepared are we to deal with long term outcomes of legislation around the school leaving age increasing to 18						
People at the heart of change	PROPOSED ACTION: Promoting the 'Think Family' scheme which will raise awareness and plan actions around the family and deprivation						
People at the heart of change	PROPOSED ACTION: Promotion of volunteering both as a route into employment and as a resource for delivering recession actions						
Safer for All	PROPOSED ACTION: Include an action around migrant street workers						
Safer for All	PROPOSED ACTION: Monitoring of unofficial lending ie loan sharks						

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Safer for All	PROPOSED ACTION: Include an action around poverty- link to anti-poverty strategy.						
Safer for All	PROPOSED ACTION: Monitoring of those who complete drug and alcohol treatment programmes.						
Healthier people with a better quality of life	PROPOSED ACTION: Increased uptake in Supporting People service						
Healthier people with a better quality of life	PROPOSED ACTION: Tackling smoking, both uptake and addiction						
Healthier people with a better quality of life	PROPOSED ACTION: Tackling teenage pregnancy						
Healthier people with a better quality of life	PROPOSED ACTION: Reviewing mental health services						
Healthier people with a better quality of life	PROPOSED ACTION: Tackling childhood obesity						
Healthier people with a better quality of life	PROPOSED ACTION: Developing support and care packages that enable and empower people to gain employment						
An Environmentally Sustainable	PROPOSED ACTION: Monitoring enforcement issues in businesses such						

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Future	as trade waste and compliance with food safety law						
An Environmentally Sustainable Future	PROPOSED ACTION: Monitoring the perceptions of the importance of controlling carbon emissions and maintaining schemes to control carbon emissions.						
An Environmentally Sustainable Future	PROPOSED ACTION: Aligning the benefits of recycling with the emerging counter culture of thrift						